



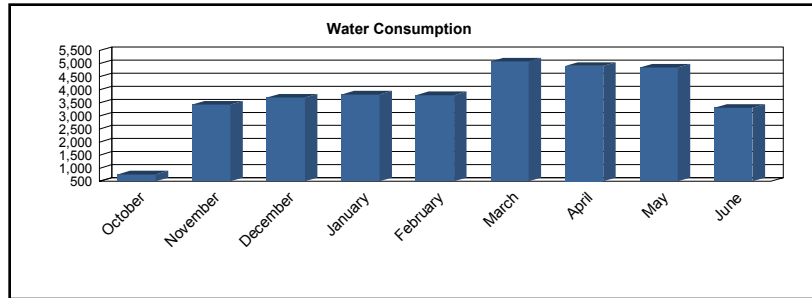
Western Virginia Water Authority
 Utility Billing Office
 P.O. Box 1140
 Roanoke, VA 24006-1140

Visit our website at www.westernvawater.org
 CUSTOMER SERVICE: (540) 853-5700

CHELSEY WEBBER
 2202 KENWOOD BLVD SE
 ROANOKE VA 24013-2635

ACCOUNT SUMMARY	
Account Number:	200147-530022
Bill Date:	6/12/17
Opening Balance	\$123.32
Payment received since last Bill	-\$128.71
Statement Opening Balance	-\$5.39
Current Charges - Services	\$47.89
Adjustments	\$70.00
Penalties	\$0.00
Utility Tax	\$2.54
Total Current Charges	\$120.43
Closing Balance Due no later than 07/03/2017	\$115.04

SPECIAL MESSAGE	7105
IMPORTANT NOTICE. IF YOUR BILL HAS AN AMOUNT 45 DAYS OR OLDER FROM ITS ORIGINAL BILL DATE, YOU ARE SUBJECT TO IMMEDIATE DISCONNECTION. A DEPOSIT AND SERVICE FEES ARE REQUIRED TO RESTORE SERVICE.	



Service Address: 2202 KENWOOD BLVD SE

Account Number: 200147-530022

Service	Meter Number	Read Type	Usage Period From To	# Days	Meter Readings Previous	Meter Readings Current	Multiplier	Usage	Charges	Total Charges
WATER	78228805	R	5/7 6/6	30	89,266	92,583	1	3,317		
									WATER Base	0
									WATER-Tier1	3,317
									SEWER Base	0
									SEWER-Tier1	3,317
									Adjustments	\$70.00
									Utility Tax	\$2.54
Total Charges for 2202 KENWOOD BLVD SE										\$120.43



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Return payment with this portion: WESTERN VIRGINIA WATER AUTHORITY

Account Number:	200147-530022
Statement #:	03025552-1
Current Charges Due Date:	7/3/17
Amount Due	\$115.04

AMOUNT ENCLOSED:

\$

24013263500

CHELSEY WEBBER
 2202 KENWOOD BLVD SE
 ROANOKE VA 24013-2635

Western Virginia Water Authority
 P.O. Box 17381
 Baltimore, MD 21297-1381

Contact the WESTERN VIRGINIA WATER AUTHORITY:

- On the web at www.westernvawater.org or by Email at billing@westernvawater.org
- Phone us at (540) 853-5700 or fax us at (540) 283-8201
- Write to us at
Utility Billing Office
PO Box 1140
Roanoke VA 24006-1140

Making Payment:

Please pay past due balances immediately. Any past due balance is subject to penalty, disconnection or additional fees. Failure to make full payment may result in a deposit, service disconnection, and/or additional fees including a collection fee of up to 31% of the bill, plus legal fees. If disconnected, payment of the past due balances, penalties, deposit, and fees must be made before service will be restored. Failure to receive a bill or payment does not excuse late payment charges and disconnection.

TIMELINE FOR UTILITY BILLING PROCESS: (subject to change)

Day 1	Day 20	Day 21	Day 45
Billing Date	Current Amount Due	Late fee of 10% (\$1.50 Minimum) Applied	Disconnection of Service

- Mail Your Payment and Make Your Check Payable to (please allow 7days for mail delivery):
Western Virginia Water Authority
PO Box 17381
Baltimore, MD 21297-1381
- By phone (540) 853-5700
- e-Check payments may be made on the web at www.westernvawater.org. Visit our web site or call for more information.
- Credit card payments may be made on the web at www.westernvawater.org. Visit our web site or call for more information.
- In Person between 8:00 a.m. and 5:00 p.m. Monday through Friday (Excluding Holidays):
Utility Collection, Suite 100
601 S. Jefferson Street
Roanoke VA 24011
- Drop Boxes are located on 601 S Jefferson Street, on 215 Church Avenue across from Roanoke City Municipal building, and in Parking Lot of Roanoke County Administration Center on 5204 Bernard Drive.

Billing:

Customers covenant and agree to abide by all rules, regulations, and rates now in effect or that may later be legally established. Bills are due when received and may be paid at the above listed addresses. If you have billing questions, please contact us at the addresses above .

Termination of Service:

Please provide five (5) business days notice when terminating or transferring your utility service. This allows for proper scheduling so that service can be stopped on the date requested. Failure to give notice to terminate or transfer service will result in you being held responsible for the bill amount due until such time that the utility service is terminated in your name.

Returned Items:

A fee will be assessed for each returned items. The amount of the returned items plus the fee must be paid by cash, certified check or money order. A returned item may also require a deposit in addition to charges and fees.

Automatic Bank Draft Payment:

This option allows the WVWA to automatically withdraw payment for utility bills from your bank account, eliminating worry about paying your bill on time. Call for more information or visit our web site: www.westernvawater.org.

About Deposits:

Deposits are required for delinquent accounts or returned items. Deposits are refundable to account, without interest, if no disconnections or payment extensions occur in a two-year period at one location. Deposit refunds or credit balances will be automatically applied to future billings.

Appeals and Right to Hearing:

Utility bills may be appealed and any questions, objections or explanations may be presented to WVWA staff or representatives by telephone or in writing during regular business hours. Any person who believes that the full amount of the utility bill or charges is not owed, will be provided the opportunity to be heard in person before a designated management representative.

GO PAPERLESS! For more information on this and other topics, please visit our website www.westernvawater.org