



### A. MEMBER INSTRUCTIONS

Please provide this form to the Network Attorney of your choice. We recommend that you provide the form at (or prior to) your initial meeting. This will allow the Network Attorney to prepare for your first meeting. **This form is valid for 30 days from the approved date listed on this form.** If you do not contact a Network Attorney within 30 days, please contact our Customer Care Center at **800-247-4184**, and we will provide you with an updated CaseAssist Form. If your Plan terminates, you must have retained the Network Attorney prior to your Plan ceasing in order for this form to be valid.

### B. NETWORK ATTORNEY INSTRUCTIONS

1. Log on to the Network Attorney site at **www.ARAGgroup.com/Attorneys** for online claims submission.
2. Click the **Online Claim Form** link in the left navigation pane.
3. Select **Search by Confirmation Number** option, enter **Confirmation Number** and **Date of First Contact**, then click **Continue**.
4. Verify the member is correct and click **Select**.
5. Verify Legal Matter and Case Details are correct. (Note: If not correct, please contact Customer Care.)
6. This case is now registered to you.

### CaseAssist Confirmation

CaseAssist CONFIRMATION Number	LEGAL PLAN EFFECTIVE DATE	DATE SERVICE BEGAN	APPROVED DATE
1356315-002	06/01/2016	11/04/2015	08/22/2016
SERVICES APPROVED FOR			
Last	First	M	RELATIONSHIP TO MEMBER
Burke	Isaac		Child

### Member Information

MEMBER NAME			
Last	First	M	MEMBER ID NUMBER
Borutta	Donna		415016647262
MEMBER ADDRESS			
381 Flying Dove Ln			
CITY	STATE	ZIP	
Hedgesville	West Virginia	25427	
EMPLOYER/SPONSOR NAME			
Acosta Sales & Marketing			

*Please see next page for Coverage Information.*



### Claim Information

LEGAL ISSUE

Felony

DEDUCTIBLE AMOUNT

### COVERAGE INFORMATION

- Coverage for your legal matter involving Felony is covered under the Reduced Fee Legal Services. When you use the Network Attorney, you will be billed directly for attorney's fees and receive at least 25% off the Network Attorney's normal hourly rate. In Step 1 (first page), review the attorney's reduced fee hourly rate and know what you can expect to pay per hour. The attorney can help you understand the hours needed to complete your matter. Note, some attorneys charge a flat fee (versus by the hour). With these attorneys - discuss your 25% reduction off their normal flat fee (and rely upon these hourly rates as a point of reference).

Note: ARAG is providing coverage confirmation based on preliminary information we received about the legal matter. Please understand that if at any time, this information is inaccurate or changes in any way, which could include triggering an exclusion, ARAG reserves the right to review the legal matter for further coverage determination. We ask that you contact us right away with any changes or additional information. This confirmation of coverage may also change if attorney-client relations are terminated for any reason

### CASE DETAILS

Q: Who are the services being provided for?

A: Child

Q: Child Information

A: Name: Isaac Burke, Date of Birth: 04/16/1997, Age: 19, Full Time Student: No

Q: What is the zip code where you need services?

A: 25402

Q: Has a previous attorney been retained?

A: No

Q: Has a charge been filed, is it a probation violation or only an initial investigation?

A: Charge Filed

Q: Is initial charge a misdemeanor or a felony?

A: Felony

Q: Is this in relation to a traffic matter?

A: No

Q: Is the charge in relation to current employment or a previous employer?

A: Not Employment

Q: When was the initial arrest?

A: 11/04/2015

Q: Is there only one count or are there multiple counts?

A: Multiple counts

Q: Are these multiple counts being handled separately or as one case?

A: One case

Q: What were the charges related to?

A: sex assault